



Explanation of Important Items



We will skip the explanation during reception. If you read and check this important information in advance. After reading each explanation and understanding, please fill in the check mark in the blanks and sign this form. Also, give it to our staff at the front desk.

① Insurance

Check



Bodily injury	Unlimited per person (including automobile liability insurance)
Property damage	Unlimited per accident [cost of JPY 50,000 covered by customer (deductible)]
Car damage	Up to the actual value per accident [cost of JPY 50,000 covered by customer (deductible); JPY 100,000 for buses and large size trucks]
Physical disability	Up to JPY 30,000,000 per person Compensation will be paid for injuries to passengers (including death and residual disability) regardless of the degree of the driver's responsibility. (Up to JPY 30,000,000: the amount of damage will be calculated by the insurance company based on the insurance clause.)

- The deductibles mentioned above and amounts exceeding the compensation amount are paid by the customer.
- Insurance does not cover any accidents specified by the disclaimers in the insurance agreement. Insurance may also not cover accidents for which an accident report has not been issued by a police officer.

Note!

Instances Not Covered by Insurance/Compensation System

- The accident is not reported to police (there is no accident report)
- Accidents occurring when someone other than the applicant at the time of departure is driving
- Accidents occurring while driving without a driver's license
- Accidents occurring while driving under the influence of alcohol
- Accidents occurring while driving during an extended period of rental without permission
- Violation of other items listed in the rental agreement, etc. Example: Theft of the vehicle while the key is in it

② Costs not included in basic insurance/compensation, which are covered by the customer

• Non Operation Charge

In the event of a car accident, car theft, car breakdown or stains/damage to car, if the car needs to be repaired and/or cleaned, the fees below will be charged as compensation for business interruption for that period.

Check



Able to be driven	Driven back to the scheduled shop	JPY 20,000
Unable to be driven	Not driven back to the scheduled shop	JPY 50,000

Note: If the car is able to be driven but is not returned to the shop (left on the road, etc.), JPY 50,000 is charged.

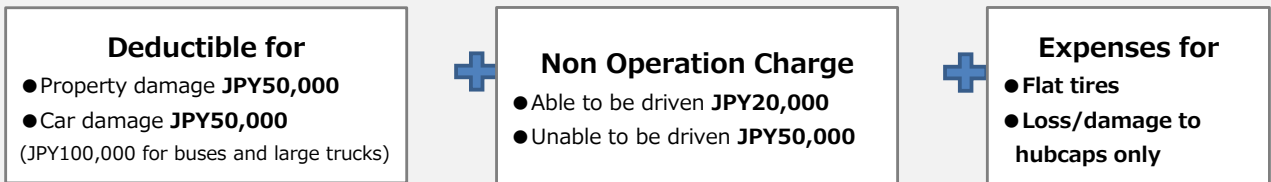
• Expenses for flat tires, loss/damage to hubcaps only

If a tire needs to be repaired and exchanged, loss/damage to hubcaps, the costs are covered by the customer.

③ Double Protection Package (JPY 1,650 / day)

If you purchase this package, you don't need to pay ...

Check



[Points of concern]

• Even for those purchasing the TOYOTA Rent a Car Double Protection Package, if we could verify of taking the actions prohibited in accordance with the Car Rental Guide, such as accidents or damages (i.e. smoking inside non-smoking car) caused with the customer's intention, etc., please note that they shall pay for the Non Operation Charge (NOC).

• If replacing a tire with a spare tire, please use the road service offered by designated insurance company or do it yourself.

• In instances where the vehicle has popped a tire and is not equipped with a spare tire, please request road service offered by designated insurance company, and do not use the puncture repair kit found in the vehicle.

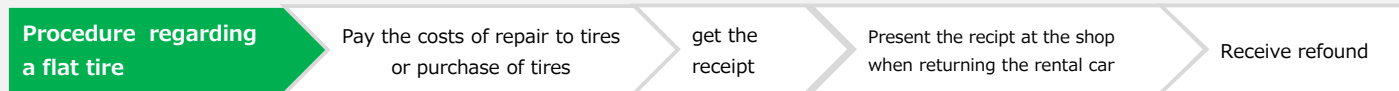
The vehicle will be carried to the nearest repair shop via the road service (free of charge if within the specified conditions of the insurance company's road service).

• Should use of puncture repair kit found in the vehicle be necessary as an emergency measure, the puncture repair kit found in the vehicle is paid by the customer.

• When replacing tires with new ones, please contact the pick-up shop beforehand

• As a principle, damaged tires are to be replaced by the equivalent type (Any exceeding costs are paid by the customer.)

• Customers may be required to pay for the cost of tire repair or purchase of a new tire. In such case, the cost will be exchanged for the receipt at the shop when returning the rental car.



If an accident occurs and the car cannot be driven, the rental agreement will be discontinued within it. Continued use of a rental car requires a new rental car contract, and that cost is not covered by the Double Protection Package.

④ In case of an accidents, damage, etc.

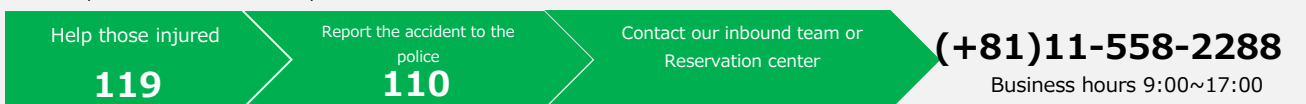
● Accidents

Please be sure to report the accident to the police








● Damage, etc

Please contact our inbound team

Check



⑤ Basic Road Service (included in Basic Rate)

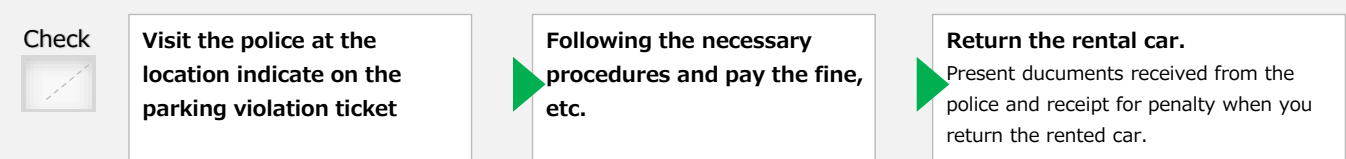
	 <p>Vehicle Carrying Service Maximum compensation of JPY150,000 per accident (approx. 180km)</p>	 <p>Flat Tire and Spare Tire Exchange If the tire of vehicle not equipped with spare tire pops, the vehicle will be carried to the nearest repair shop (there may be instances when the puncture repair kit is used)</p>
	 <p>Restarting the Battery When it Dies Restarting of a dead battery by connecting it by cable to an engine and starting the engine</p>	 <p>Raising Cars Partially Fallen into Ditches, etc. Raising height up to 1m</p>
	 <p>Opening Doors When the Key is Locked Inside Service offered only when confirmation can be made with the rental car's contract that it is the person named in the contract. Not applicable for the following <ul style="list-style-type: none"> •Unlocking vehicles equipped with security devices (immobilizers, etc.) •Unlocking of trunks •Other instances where it is difficult for the arriving assistance to unlock the vehicle due to the car model, year, type of key, etc. </p>	 <p>Refueling When Out of Gas Limited to 1 time per rental. A maximum refill of 10 liters of gasoline or diesel. "Out of gas" refers to a state where the engine does not turn on due to a lack of fuel.</p>

*The road services above are provided by affiliated insurance companies.
 *Emergency repairs/light labor on site is free, but other work done is charged.
 *Amounts exceeding the compensation amount, and accidents described by disclaimers in the insurance agreement or damage from accidents or use in violation of the rental agreement are paid by the customer.
 *Conditions of rental shops and insurance companies may differ.

If the road services above become necessary, please contact the insurance company mentioned by the staff at the time of departure.

⑥ If You Get a Parking Violation Ticket...

Be sure to complete the formalities during the period you are renting the car.



If You Do Not Complete the Formalities Before Returning the Rental Car...


An additional illegal parking fee requires by TOYOTA Rent a Car is to be paid by customer.

Ordinary-sized Vehicle	JPY 25,000 (non-taxed)	Semi Medium/Medium Large Vehicle	JPY 30,000 (non-taxed)
-------------------------------	-------------------------------	---	-------------------------------

If You Do Not Complete the Formalities and Illegal Parking Fee Is Not Paid...

Please understand that together with being reported to the police, Public Safety Commission, and Rent-a-Car Association, all requests from you for rental cars will be refused by all branches of TOYOTA Rent a Car and Rent-a-Car Association member companies. After returning the rental car, visit the police, pay the fine, and show you have completed the formalities with documents such as the traffic violation notice and statement/receipt with receipt stamp through the prescribed method, at which time the money collected will be returned.

⑦ Fuel Charge When Returning the Car

	<p>The car is provided with a full tank of gasoline (or diesel) when you pick up, so please refill it at the nearest gas station when returning it.</p>
	<p>If the tank is not full, you will be charged a prescribed fuel fee according the mileage.</p>
	<p>If you refuel at a self-serve gas station, please take care to use the wrong type of fuel.</p>

⑦ Car rental Extensions





Please contact out inbound team or TOYOTA Rent a Car Reservation Center in advance if you decide to rent the car longer.

(Please pay the difference in fees when you return)

	<p>Inbound Team (+81)11-558-2288 Business hours 9:00~17:00</p>	<p>Reservation Center (+81)800-7000-815 (toll free) (+81)92-577-0091 Business hours 9:00~17:00</p>

⑧ Options

If you would like to get the options below, please let us know

	<p>ETC card</p> 		<p>JAF card</p> 
---	--	---	--

Please sign it if you understand the above contents

Signature
